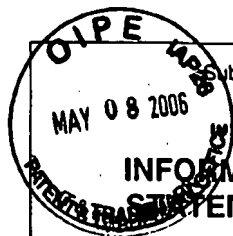


Form PTO-1449 LIST OF PRIOR ART CITED BY APPLICANT <i>(Use several sheets if necessary)</i>			ATTORNEY DOCKET NO. AUS920030978US1		SERIAL NO. Not Assigned <div style="font-size: 1.5em; text-align: center;">10/753,709</div>	
			APPLICANT Kumhyr			
			FILING DATE January 8, 2004		GROUP ART UNIT Not Assigned <div style="text-align: center;">2614</div>	
U.S. PATENT DOCUMENTS						
EXAMINER INITIAL	DOCUMENT NO.	PUBLICATION DATE	INVENTOR NAME	CLASS/ SUBCLASS	FILING DATE	
/TK/	AA	5,832,059	Nov. 3, 1998	Aldred et al.	379/34	Sep. 30, 1996
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FOREIGN PATENT DOCUMENTS						
EXAMINER INITIAL	DOCUMENT NO.	PUBLICATION DATE	COUNTRY	CLASS/ SUBCLASS	TRANSLATION YES NO	
OTHER PRIOR ART (including author, title, date, pertinent page, etc.)						
/TK/	AG	http://java.sun.com/products/jtapi-1.3/html/javax/telephony/ , "Java Mobile Telephony Specification", pp. 1-2.				
/TK/	AH	http://www.crmdownload.com/calcentersoftware/winivr-interactive-voice-response.htm , "CRMDownload.com", pp. 1-2.				
RELATED PATENT APPLICATIONS						
EXAMINER INITIAL	APPLICATION NO./ ATTY. DOCKET NO.	APPLICANT	TITLE			FILING DATE
DATE CONSIDERED		08/30/2007				
EXAMINER		/Thjuan Knowlin/				
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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

Substitute for form 1449/PTO

Complete if Known

Application Number	10/753,709
Filing Date	01/08/2004
First Named Inventor	Kumhyr
Examiner Name	Chan, Wing E. T. ADDY
Art Unit	2614
Attorney Docket No.	AUS920030978US1

U.S. PATENT DOCUMENTS

Examiner Initials	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
/TK/	AA	6,978,129 B1	12-2005	Peon et al.
/TK/	AB	6,748,066 B1	06-2004	Espejo et al.
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/TK/	AD	5,608,788	03-1997	Demlow et al.

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Examiner Initial	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear

NON-PATENT LITERATURE

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Examiner: /Thjuan Knowlin/

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Not for submission under 37 CFR 1.99)	Application Number		10753709
	Filing Date		2004-01-08
	First Named Inventor	Kumhyr	
	Art Unit	2642 2614	
	Examiner Name	Unknown T. ADDY	
	Attorney Docket Number	AUS920030978US1	

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Examiner Initial*	Cite No	Patent Number	Kind Code ¹	Issue Date	Name of Patentee or Applicant of cited Document	Pages, Columns, Lines where Relevant Passages or Relevant Figures Appear		
/TK/	1	5905959		1999-05-18	Foladare et al.			
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INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Not for submission under 37 CFR 1.99)	Application Number		10753709
	Filing Date		2004-01-08
	First Named Inventor	Kumhyr	
	Art Unit	-2642 2614	
	Examiner Name	Unknown T. ADP4	
Attorney Docket Number		AUS920030978US1	

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